



THE PROCESS PROS ■ your gateway to process improvement

Waste-Energy and Water Boards

Overview Practices



Amsterdam's Waste and Energy company



Results

- Reduce operational costs by 10%
- Strengthen operational management

Goals

- Increase returns of energy production
- Reduce the costs of the operational processes
- Break the silo's and realize a well managed process
- Strengthen the grip of the middle management

Working method

- Process management was introduced as the tool to manage the chain
- We established a company process map and set out a process improvement programme
- Process simulations were a key transformation tool

The Stocking Factory



Water Boards



Results

- Reduce operational costs by 10 – 20%
- 10 of the 26 Waterboards are our customer

Goals

- Reduce the costs of the critical functions
- Break the silo's and realize a well managed process
- Increase the effectivity of the professionals involved

Working method

- We usually did the project management, but all senior managers were involved
- Leanmanagement was introduced as the tool to manage the water chain
- Process simulations were a key transformation tool